

New connections/Additional Load, where power supply can be provided from existing network

Format VI

Month-Jan'26

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	Within three days (3) in metropolitan areas, seven days (7) in other municipal areas and fifteen days (15) in rural areas	4751	16042	20793	12731	0	12731	8062
Where RoW or road cutting permission is required	Additional 7 days where RoW or road cutting permission is required	108	353	461	193	0	193	268